



Privacy Policy

Effective Date: 04 August, 2025

HEART (Health Education Africa Resource Team) values the privacy and trust of our donors, supporters, and website visitors. This Privacy Policy explains how we collect, use, and protect your personal information.

1.

Information We Collect

We collect the following types of personal information:

- Personal Identifying Information: Such as your name, address, phone number, and email address when you donate, sign up for updates, or communicate with us.
- Donation Information: If you donate by credit card, check, or other means, we collect the necessary information to process your gift.
- Note: We do not store any credit card information. All online transactions are processed securely through third-party payment processors.

2.

How We Use Your Information

We use your information to:

- Process donations and send acknowledgment receipts.
- Communicate with you about your support and HEART's impact.
- Send newsletters, updates, and other organizational information (only if you opt in).
- Comply with legal obligations.

3.

How We Protect Your Information

HEART employs physical, electronic, and procedural safeguards to protect your personal information. We restrict access to personal data to staff or contractors who need it to perform organizational duties and who are required to keep the information confidential.

4.

Sharing of Information

HEART does **not sell, trade, or share** your personal information with any third parties for marketing or fundraising purposes.

We may disclose information:

- When required by law (such as to comply with a subpoena or legal process).
- To trusted third-party service providers (such as donation processors) who help us operate the organization, as long as those parties agree to keep this information confidential.

5.

Your Rights Under California Law (CCPA)

If you are a resident of California, you have the right to:

- Request access to the personal data we have collected about you.
- Request that we delete any of your personal information, subject to certain exceptions.
- Opt out of any future sale of personal information (though we do **not** sell personal information).

To exercise any of these rights, please contact us at:

- Email: info@africaheart.com
- Mail: P.O. Box 4207, Auburn, CA 95604
- Phone: (530) 885-9600

We will respond to your request within the time required by law and will never discriminate against you for exercising your privacy rights.

6.

Data from Donors Outside California

We respect the privacy of all our donors, regardless of their location. We strive to comply with applicable privacy regulations and apply the same protections described above to all U.S. donors.

7.

Email Communications

If you provide us with your email address, we may send you occasional messages related to your donation or HEART's mission. You can unsubscribe at any time using the link provided in the email or by contacting us directly.

8.

Children's Privacy

Our website and services are not directed to children under the age of 13, and we do not knowingly collect personal information from them.

9.

Changes to This Privacy Policy

We may update this Privacy Policy from time to time. The updated version will be posted on our website with the effective date.

Continued use of our website or services after changes means you accept those changes.

10.

Contact Us

If you have questions about this Privacy Policy or how your information is handled, you may contact us at:

HEART (Health Education Africa Resource Team)

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